



TRUEWORK
FACILITY SOLUTIONS



Facilities that Work



Company Profile

Vision

To become the ultimate expression of reliability and innovation in the spaces where people live and work. With respect, innovation, and dedication, we create standards of excellence that enhance everyday life and build a sustainable future.

Values

Our values are the cornerstone of every action and decision we make. Guided by reliability, transparency, equality, respect, responsibility, and creativity, we move forward with consistency, integrity, and vision.

We cultivate an environment of trust and collaboration, where every individual has a voice and every action has purpose. Through the continuous pursuit of innovative solutions and our commitment to sustainable development, we invest in a future grounded in our values - a future that serves people, society, and the environment.

Philosophy

At **TRUEWORK**, we believe that quality begins with people. Our philosophy is built on consistency, responsibility, and respect. We build relationships, improve processes, and add value to our clients' environments. Reliability is our strength, and attention to detail is our signature.

Promise

Excellence with Integrity. Reliability with Character

Services

Cleaning Services



The cleaning sector is one of the key pillars of our company, with nearly four decades of presence and expertise in the industry. The experience we have gained, combined with our state-of-the-art equipment and the continuous training of our staff, enables us to provide high-quality services that meet even the most complex needs of our clients.

Pest Control Services



With many years of experience and expertise in the field of sanitary applications (pest control, rodent control, disinfection, etc.), we provide high-quality services, ensuring flawless and safe results for our clients.

Green Services



TRUEWORK specializes in providing landscaping and green space maintenance services. Through sustainable and responsible practices, organizations can reduce their environmental footprint while protecting natural resources for future generations.

Transport and Packaging Operations



We handle loading and unloading operations in company storage facilities with absolute reliability, ensuring high-quality and efficient performance at every stage of the process. With our well-trained and specialized workforce, we are capable of meeting everything from basic manual handling needs to the most complex logistical requirements.

Security Services



Security is one of the most critical aspects for the proper operation of any business today, and the need for effective protection is more evident than ever. TRUEWORK understands the importance of security and offers comprehensive facility guarding services, providing reliable and high-quality solutions around the clock.

We make a difference with our innovative services.



Maintenance of Facilities



Our company has a specialized team of technicians who reliably and responsibly handle all types of inspection, maintenance, and technical support tasks for plumbing systems, electrical installations, air conditioning units, fire suppression systems, and more.

Construction Works



Driven by the passion for creation, we provide specialized and effective solutions for all types of construction projects. Anchored in responsibility and high expertise, we have built a reliable and dynamic network of partners in technical works, construction, and renovations.

Catering Services



We take full responsibility for catering management, offering specially designed menus that satisfy every taste preference and dietary requirement. Additionally, we specialize in providing tailored catering solutions for corporate events, meetings, and other special occasions.

Consumable Management Services



Proper monitoring, storage, and identification of consumable needs can reduce costs, increase efficiency, and ensure the safe and smooth operation of any space.

Rental Services



If you need cleaning equipment for a specific period and want to reduce costs, **TRUEWORK** offers the ideal solution through our equipment rental department. All our machines meet the required quality and safety standards, carry the necessary certifications, and undergo regular inspections and maintenance to ensure their proper and safe operation.

Certifications

TRUEWORK implements Management Systems that comply with the following standards, ensuring the provision of comprehensive services to both public and private sector facilities.



Quality Management System

ISO 9001:2015



Environmental Management System

ISO 14001:2015



Occupational Health and Safety Management System

ISO 45001:2018



Anti-Bribery Management System

ISO 37001:2017



Guidance on Social Responsibility

ISO 26000:2010



Information Security Management System

ISO 27001:2013



Road Safety System

ISO 39001:2012



Energy Management System

ISO 50001:2018



Business Continuity Management System

ISO 22301:2019



Confidential Information Management System

ISO 27701:2019

Why Choose Us

One Provider, Multiple Services :

Cleaning Services, Pest Control Services, Green Projects, Loading & Unloading, Facility Maintenance, Construction Works, Security Services, Catering Services, Consumables Management Equipment Rental Services.

ISO Certifications

ISO 9001:2015, ISO 14001:2015, ISO 45001:2018, ISO 37001:2017, ISO 26000:2010, ISO 27001:2013, ISO 39001:2012, ISO 50001:2018, ISO 22301:2019, ISO 27701:2019

Specialized Staff

Ability to manage
complex and demanding projects

Social Responsibility
Participation in community-focused initiatives

High Reliability Strict adherence to timelines

Innovation & Equipment Advancement
Continuous investment in innovation and regular upgrading of equipment

Trusted Partnerships



With over **40 years of experience** in Facility Services, **TRUEWORK** has partnered with leading companies across various sectors. The following representative client list illustrates the scope of our collaborations





42

Years Together

TRUEWORK has delivered trusted services for decades, driven by quality, innovation, and assured results.

Our Strengths

1

TRUST RELATIONSHIPS

The company builds trust relationships with its customers based on honesty, transparency and consistency. It ensures the constant satisfaction of their needs by providing high quality and reliable services, while strengthening cooperation through personalized support and open communication in order to contribute effectively to the achievement of their goals.

2

TECHNOLOGY & INNOVATION

The company constantly invests in modern technologies and innovative practices, which allows it to enhance its operational efficiency, respond flexibly to the evolving needs of the market and offer high quality services.

3

TRAINING & HUMAN RESOURCES DEVELOPMENT

A trained and constantly evolving workforce is the cornerstone for ensuring the quality of its services. The constant investment in the training and professional development of staff ensures continuous improvement and the provision of a high level of service.

Στατιστικά Στοιχεία

96,8%

Customer Satisfaction
Rate

38%

Growth in Employee
Numbers over the
Last Three Years

35%

Increase in Revenue
over the Last Five Years

32%

Growth in Active
Contracts over the
Last Three Years

170+

Employees

82,6%

Women in the
Workforce

250.000+

Service Hours
Annually

280+

Active Clients

3m € +

Annual Revenue
for 2025

40+

Years of Experience



Let's work together



TRUEWORK
FACILITY SOLUTIONS



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